

## **Frequently Asked Question's**

At Wood and Myers Oral Surgery we recognize the importance of providing our patients and the dental community with credible information that will protect both patients and dental health care staff at a time when information is constantly being updated.

We are constantly following the recommendations from the Centers for Disease Control and Prevention (CDC), PA department of Health, American Dental Association and here is a list of frequently asked question's pertaining to COVID-19 and how Wood and Myers Oral Surgery is working to keep our patients and staff safe:

### **What are the signs/symptoms and risk factors for COVID-19?**

Similar to patients with other flu-like diseases, patients with known COVID-19 have reported mild to severe symptoms which can include fever, cough and shortness of breath. Patients may also report a recent international trip, especially to China, Italy, South Korea etc. or a close contact with someone who traveled internationally in the past 14 days.

### **Are traditional disinfectants, such as Lysol and disinfecting wipes, effective at killing this virus?**

Coronaviruses are enveloped viruses, meaning they are one of the easiest types of viruses to kill with the appropriate disinfectant product. Routine cleaning and disinfection procedures (e.g., using cleaners and water to pre-clean surfaces prior to applying an EPA-registered, hospital-grade disinfectant to frequently touched surfaces or objects for appropriate contact times as indicated on the product's label) are appropriate for coronavirus in healthcare settings, including those patient-care areas in which aerosol-generating procedures are performed.

### **How does going to the oral surgery office factor into the Coronavirus situation?**

- *Everything is sterilized and countertops and other environmental surfaces are doused in disinfectants between every patient.*
- *Unlike a medical office, we don't have a waiting room full of sick people.*
- *Our surgical drills do not create an aerosol like dental drills since air is exhausted out of the back. Additionally, our drill rotates at 40,000 rotations instead of 400,000 like dental drills.*

### **How do we make things better and to limit the spread?**

- Wash your hands frequently with soap and water for minimum 20 seconds.
- Keep a small bottle of hand sanitizer in your car for when you touch things like gas pumps, doors, and other surfaces in public places.

- Avoid touching your eyes, nose and mouth.
- Social Distancing

**What steps have we taken at Wood and Myers Oral Surgery towards safety of patients who need Oral surgery services:**

- Re-scheduled Non-emergent procedure's, consult's, post-operative follow up for 2 weeks.
- Removed all magazines, literature, pens for all waiting rooms.
- Present Days/post ops will be immediately escorted to their disinfected treatment rooms by an assistant.
- Temperature readings as part of your routine assessment of the patient prior to performing oral surgical procedures.
- We are having our surgical patients rinse and expectorate with 1.5% hydrogen peroxide prior to surgery
- New patients for emergency, will be asked to stay 10 feet apart from each other while they complete their paperwork/registration.
- Pens and clipboards will be disinfected between registrations
- All rides/drivers/family members will be asked to wait in their cars for their loved ones. All front desks will obtain a cell phone number for waiting family members
- Minimize patient's and family in the waiting room.
- Recovery room will call the mobile number and meet them at the entrance to take them directly to the recovery room.
- Call center/ coordinators will be calling patients to review their health status such as temperature, cough, respiratory condition, and history of recent international travel.
- Anyone reporting fever or any symptoms will be canceled and placed on cancelation list and will be rescheduled at appropriate timing.